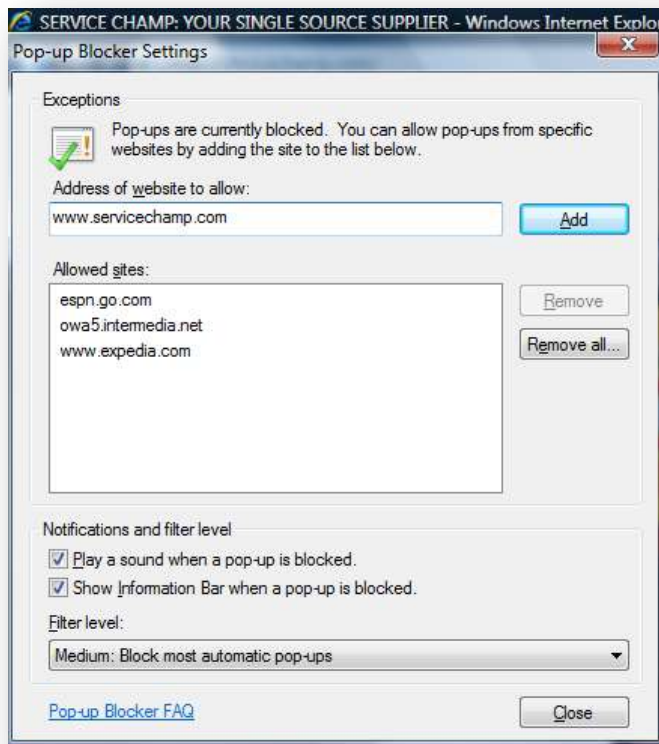


## Configuring the Pop-Up Blocker in Internet Explorer 6+

- Click Tools
- Hover over Pop-up Blocker
- Click Pop-up Blocker Settings (Screen 2 will display)



Screen 1

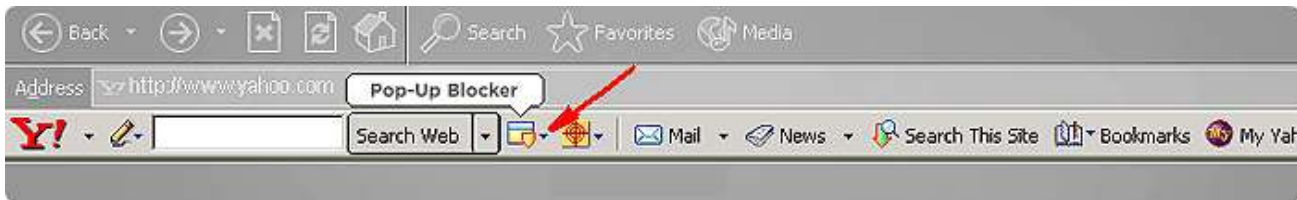


Screen 2

- Type [www.servicechamp.com](http://www.servicechamp.com) in the “Address of website to allow:” field
- Click the “Add” button
- Then click the “Close” button

## Configuring the Yahoo toolbar Pop-up Blocker

If you are using Internet Explorer with the Yahoo toolbar, click on the pop-up menu (see picture below) and follow the next instructions.

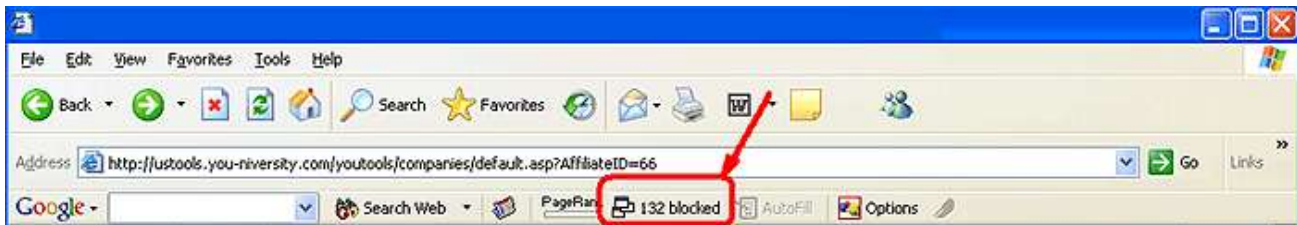


Add the source of the pop-up window to your Allowed List by clicking the Pop-Up Blocker menu and selecting **"Always Allow Pop-Ups From..."** button. Then select the webcasting site (the line that includes "you-niversity.com") from the **"Sources of Recently Blocked Pop-Ups list"** and click **Allow**.

Find more information about Yahoo's Pop-up Blocker look at <http://help.yahoo.com/help/us/companion/pub/pub-07.html>

## Configuring the Google toolbar Pop-up Blocker

If you are using Internet Explorer with the Google toolbar, ensure that the Google Toolbar says "Site pop-ups allowed" when you are on Service Champ's home page. To accomplish this, go to the [www.servicechamp.com](http://www.servicechamp.com) home page and click the button on the Google Toolbar that says "# blocked" (e.g., 132 blocked in the picture below). The button will turn into "Site pop-ups allowed".



Find more information about Google's Pop-up Blocker look at [http://toolbar.google.com/popup\\_help.html](http://toolbar.google.com/popup_help.html).